

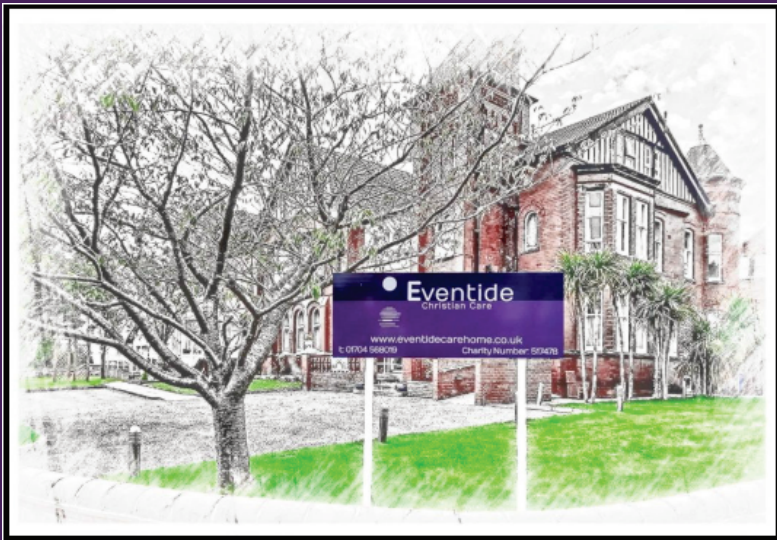


# Eventide

Christian Care



## ANNUAL REPORT 2020



# Northern Counties Eventide Home

Southport



## **Review of the year**

*“My soul, wait thou only upon God; for my expectation is from Him. He only is my rock and my salvation: He is my defence; I shall not be moved.” Psalm 62:5-6*

In these unprecedented times, with fear and uncertainty within, and turmoil all around without, I pray that you have been able to find comfort and encouragement in the Scriptures. At a time of strife and affliction in David’s life, he wrote Psalm 62 and firstly prompted his soul to rest in God, for in Him alone was his hope (his expectation). He then went on to remind himself that it was also only God that gave him stability (his rock), that rescued him when in jeopardy (his salvation) and that defended him when under attack. His confidence in God was such that he exclaimed “I shall not be moved”. We are indeed disappointed that the Annual Meeting has had to be cancelled this year due to the Covid-19 pandemic but hopefully this report will give you some understanding of how Eventide has progressed over the last 12 months.

### **Staff**

Firstly, I would like to publicly express the sincere thanks of the Trustees to Esther Barr (General Manager), Kathryn Gorton (Care Manager) and all the staff for the dedication and care given to residents, in what have been the most challenging of times. The particular challenges faced by our sector have been widely documented but thankfully, so far, the Home has remained free of the Covid-19 virus, a testimony to the Lord’s protection and the sterling work of the staff, many of whom have repeatedly taken on extra shifts and put their lives on hold in a bid to preserve the safety of the residents. Whilst a small number of the team have moved on, it has been possible to recruit new staff. A new maintenance member of staff and a cleaner joined Eventide in February 2020 and have already proved to be assets to the Home.

Our accounts function is now managed, largely remotely, by Debbie Harvey of SimplySolved and we have recruited a new part-time office administrator to look after other administrative matters. Once again, we acknowledge the value of the continued support of Cornerstones Resources Ltd, Stockport, in the management of HR issues.



*Getting to grips with PPE*

## **Residents**

During the last 12 months there has been an average of 23 permanent residents at any one time, and six different residents have had respite care, three on more than one occasion. Despite the significant increase in the number of deaths in Care Homes in general in the UK, only two residents were called home in the year ended 31 March 2020 and a further two since then. Approximately 60% of residents have either a diagnosis of dementia or cognitive impairment of some sort. A quarter of residents need the help of two carers for activities of daily living, whilst the rest need the help of one.



## **Residents' activities**

In October 2019, a number of residents had a minibus trip to see the Blackpool illuminations and another group enjoyed a canal boat trip on the Rose of Parbold. There was a ten-day programme of activities leading up to Christmas, with family members coming for the Carol Service. Different programmes, from children and adults that included singing, quizzes, musical entertainment and a message from the Scriptures were enjoyed by both residents and staff. The residents and families were also involved in the make-up of shoeboxes for children in Romania.

Following the closure of the assembly meeting at Bethesda, Southport, residents who would have otherwise had fellowship there, have been taken to the Gospel Hall, Old Park Lane, Southport. The believers there have been very welcoming and friendly and have really taken the residents to heart. On behalf of the Trustees I would like to say how thankful we are for the practical, emotional and spiritual support that the believers attending Bethesda have given Eventide over more than 50 years.

When lockdown occurred in March 2020, residents were confined to the Home and visits by family members and friends were forbidden. However, many residents were able to maintain contact with the outside world using Facetime, on a mobile tablet, and the residents enjoyed sing songs and special themed evenings arranged by the staff.

The back garden was upgraded in late Spring and this allowed residents to do activities, including having a garden party in August, outside in the sun. After lockdown measures were eased in July, residents were able to enjoy socially distanced visits but unfortunately these had to be curtailed again in early October 2020, due to a rise in the viral infection rate once again. The positive effect of the visits on residents' mental health cannot be over-estimated and as restrictions come into force once again, we ask that you remember this matter, particularly in your prayers.



*Making Easter bonnets*



*Birthday celebrations*





*Enjoying activities in the refurbished garden*



*As well as indoors*

## **Care Quality Commission ('CQC')**

Whilst it was somewhat disappointing that Eventide did not regain its overall 'Good' rating in the re-inspection by the CQC in February 2020, positive feedback was given and there was an acknowledgement that improvements had occurred since the previous inspection. Their main area of concern related to the formal checks of care levels and the matter has now been addressed. We are therefore hopeful that an upgrade in the rating will occur in the next inspection in 2021. The full CQC report can be accessed from our upgraded website. The CQC have acknowledged their satisfaction regarding the management of the Home in the pandemic, thus far.

## **Finances**

The financial summary opposite shows once again that although there has been a relative increase in fee income in the last twelve months, the total cost of care exceeds this by £48,000. We continue to strive to maximise residents' numbers whilst trying to keep the use of more costly agency staff to a minimum. We would like to acknowledge our thanks to the Trustees of Widnes Gospel Hall for the kind donation of £45,000, following sale of the hall in 2019. There was a small loss overall in the financial year ended 31 March 2020. However, several projects have been completed in the last twelve months at a cost of over £35,000 of which £17,000 was charged within the FY20 result.

## **Improvements to the Home**

Completed projects included the building of a ramp to allow residents to access the garden from the main lounge, fencing the back garden to ensure the safety of the residents and the decoration and refurbishments of five bedrooms and the main office. Considerable work had to be undertaken in the Home to upgrade the doors, lights and push bars to fire safety standards and fire marshal training was also completed. The upgrade of the back garden also involved it being re-turfed with new paths laid and garden baskets hung. A non-functional bathroom has also been refurbished and a specialised bath installed.

## Financial Summary:

	<b>2019</b>	<b>2020</b>
Fee income	£676,000	£710,000
Total expenditure	(£741,000)	(£758,000)
Loss from provision of care	(£65,000)	(£48,000)
Donations and legacies	£73,000	£47,000
Surplus/(deficit) for the year	£8,000	(£1,000)

## Key operational items:

	<b>2019</b>	<b>2020</b>
Average number of permanent residents per month	23	23
Average fee income per month per resident	£2,447	£2,574
Average number of employees	26	31
Cash at bank and in hand at year end	£19,000	£72,000

Northern Counties Eventide Home Limited has an accounting reference date of 31 March. Its FY20 financial statements have therefore been prepared for the year ended 31 March 2020 and are filed at Companies House and then with the Charity Commission. The financial information included in this report has been extracted from those financial statements.

The external paintwork of Eventide has needed attention for the last few years and some of the windows now need replacing. The carpets in the main hall, lounge and communal areas are threadbare in places and also need replacing. We intend to address these matters as funds permit.

### **Our future**

There are many believers that think that the trying times of the past months point to the imminent return of our Lord Jesus Christ. Some feel that event cannot come soon enough but until then, as the Lord permits, we will continue to provide care and support to those who are no longer able to live independently in the Community and make the decision to join the 'family' of Eventide. We continue to appreciate your prayerful and practical support.

Graham Barton

On behalf of the Trustees  
October 2020

### **Trustees 2019/20**

Chairman – Dr P G Barton (Huyton), Mr J M Barnsley (Blackburn),  
Mr P G Cooper (Wythenshawe), Mr B Murray (Johnstown),  
Mr F G Parr (Blackburn), Mr D Singer (Liverpool).

### **Management 2019/20**

General Manager – Miss E Barr, Care Manager – Miss K Gorton.







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Company registration number: 01992759

Charity registration number: 0517478